

# About Us

## ChunkyChips Company Profile

***ChunkyChips.net is an established Business Internet Service Provider, offering cost effective, corporate level communication services throughout the UK.***

***We specialise in managed cloud technologies and building complex wide area networks to seamlessly link your business sites, as well as basic connectivity and telecoms infrastructure to support your company.***

### Connectivity

ChunkyChips are completely "Carrier Neutral".

This means we partner with multiple carriers in order to provide optimal price and service quality, regardless of your location.

We can provide a single, high quality line for your company, or utilise multiple line types to create your own company cloud network. For example, your main office may require a high quality, cost-effective leased line, while your remote workers may only need best-in-class copper services.

ChunkyChips offer extremely high value Leased Line/Fibre Ethernet solutions. Totally uncontended, symmetric bandwidth starts from 10Mb, up to 1000Mb or more if you need it. Unlike many traditional ISPs, we continually review our Leased Line pricing, virtually on a daily basis, to ensure you always get the very best deal on your initial quotation. If wholesale prices fall, then our rates for a new line will adjust immediately to reflect the current market.

For lower bandwidth Leased Line solutions, we provide Ethernet First Mile services at over 700 major exchanges across the UK, at market leading rates. EFM delivers similar performance to Fibre Ethernet, but is faster to deploy and does not require site surveys. We also offer a full range of ADSL and FTTC broadband business solutions for smaller businesses or general web browsing and email, which can be packaged with hosting or email bundles for a complete office solution.

### Colocation

ChunkyChips has a purpose built Data Centre situated in Basildon, a perfect Disaster Recovery location 27 miles east of the City of London. In line with our ethos for connectivity, we aim to offer the highest quality co-location experience at the very best value for money. With diverse 1Gb links to the internet and N+1 failover for power and cooling, the ChunkyChips Data Centre is a perfect DR site for larger businesses, as well as a prime location for local companies to co-locate their own services.

Aside from basic co-location, the Data Centre forms the backbone for our cloud-based services, such as Virtual Servers, Hosted Exchange, and our own-brand mail management service, Filter Cloud.

### PSTN Telephone Lines and Call Rates

ChunkyChips can provide the full range of telephone line services (PSTN, ISDN2, ISDN30 etc.) as well as extremely competitive call rates to local, national, mobile and international numbers.

Because of our systems integration to BT Openreach, we can seamlessly transfer your services to our ownership (either the line and call rates, or just the call rates if you prefer), and we invoice and support you from our UK office, potentially saving you over 30% on your call spend against your current provider.

Access to PSTN telephone lines means we can also supply you a complete managed DSL solution, where we support both the broadband and your phone line. No more call centres and no more waiting times. Just professional and friendly account management when you need it.

### Our Customers

Our clients range from single user small businesses to large corporates, with services starting from a single phone line and ADSL, up to full multi-site, multiple leased line networks with co-location.

We have vast experience in working closely with IT support companies, and this has led to a growing Partner/Reseller channel, providing core underlying infrastructure to enable businesses to overlay their own services. Our partner channel offers discount rates or generous commissions for new customers

### Our Contact Details

**ChunkyChips.net Ltd**

**Carnival Business Park  
Basildon  
Essex  
SS14 3WN**

**Telephone: 01268 288 188  
Fax: 01268 288 016**

**sales@chunkychips.net  
support@chunkychips.net  
accounts@chunkychips.net**

**www.chunkychips.net**

**Company Registration Number: 4630723  
VAT Registration Number: GB 810 5743 52**